

Santiam Service Integration

Program Overview & North Santiam Team Focus

Kimberly Dwyer — Santiam Service Integration Coordinator

A Program of Santiam Hospital and Clinics • June 2026

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THE MODEL

What is Service Integration?

Partnership between Santiam Hospital, five school districts, and over 200 partnering agencies. This is a community-based support model that meets people where they are — connecting partners so needs are addressed together, not in silos.



Relationships

Monthly in-person team meetings strengthen collaboration.



Integration & Collaboration

Coordinates partners across sectors toward shared solutions.



Whole-person, whole-household, whole-community

Supports the full person, family, and community at once.

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Who makes up the team?



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PROGRAM OVERVIEW

Five Regional Teams, One Model



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How the Teams Operate



Operate Independently

Each team runs on its own.



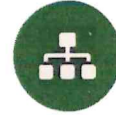
Respond to Local Needs

Support shaped by the community.



Allocate Team Funds

Local dollars for local projects.



Share Across the Network

Teams discuss resources and ideas.

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How the Program Is Funded



Backbone Agency

Santiam Hospital anchors the program.



School District

Local districts support the work.



Neighbor to Neighbor

Specific dollars to each team from community donations.



Grants

Targeted grants meet specific needs.



Leveraged Funds

Partner dollars multiply every investment.

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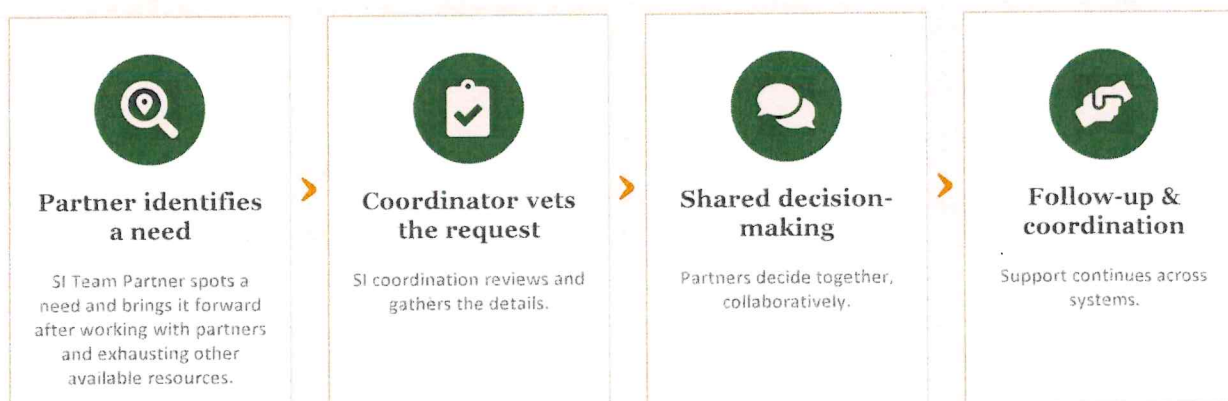
What We Support



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The Model in Action



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PROGRAM IMPACT • 2025-2026

Small investment, community-scale impact



2,481

individuals assisted



\$16,261.92

team funds invested



\$143,747.25

leveraged from partners



\$160,009.17

total community impact

Every local dollar was stretched roughly ten times through partner contributions.

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PROGRAM FOCUS

The North Santiam Team

Local impact, up close — Stayton, Sublimity, Lyons & Mehama

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NORTH SANTIAM

Team Partners & Support

North Santiam School District

City of Stayton

City of Sublimity

Calvary Lutheran Church

Foothills Church

Santiam Service Integration

Stayton Fire Department
Monthly team meetings

57 new team members
joined this year

Local Supports, Trainings, &
Resources

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NORTH SANTIAM

Housing Stability
Keeping households housed and secure.

Support during medical crises
Help when illness or costs disrupt a household.

Bridging a Gap
Covering urgent costs before they become a crisis.

Support for all households
Not based on income, family dynamics, housing status

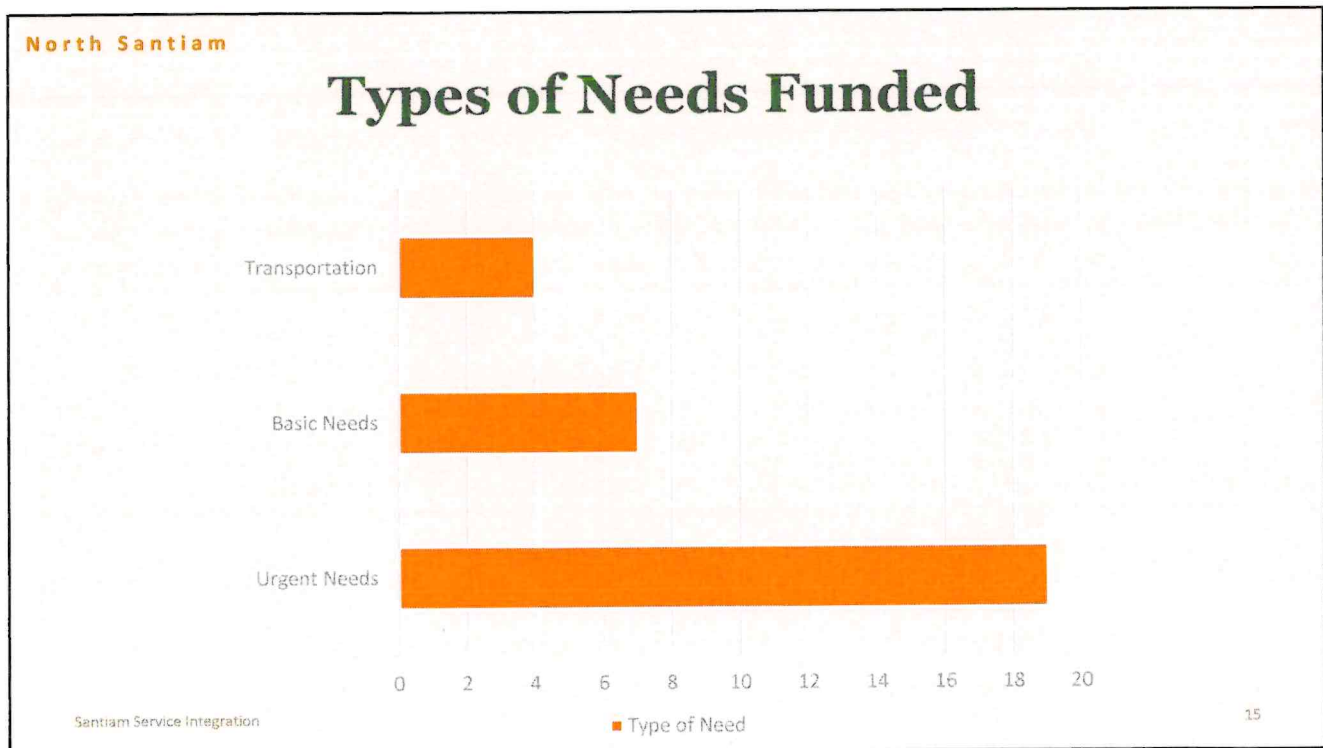
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IN PRACTICE

A Real Example

-  Extended family living together including a newborn. Domestic violence in the home and partner took everything they had for financial stability.
-  SI Team Partner at ODHS helped coordinate her housing search and next steps.
-  SI funds covered the deposit so she and her children could move into stable housing.
-  With a housing voucher and ongoing support, the family found safety, stability, and a path to healing.



Housing Stability

SI Team funds: \$150.00

Leveraged: \$2345.00

Leveraging Partners:

Canyon Crisis & Resource Center: \$595.00;
 Marion Polk Early Learning Hub: \$600.00;
 Family Promise: \$ 250.00;
 Salvation Army: \$300.00;
 North Santiam Neighbor to Neighbor: \$150.00

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NORTH SANTIAM • CITY OF STAYTON PARTNERSHIP

City of Stayton Community Impact Grant



\$1,200

grant funds awarded



\$9,638

leveraged from partners



8

households served



16

individuals helped

Every \$1 in grant funds leveraged nearly \$8 more — covering rent, utilities, deposits, water, trash service, and car repairs.

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GET INVOLVED

How to Get Involved



Join the Email List

Email Kim at
kdwyer@santiamhospital.org



Attend a Team Meeting

Join us at a monthly in-person
North Santiam team meeting.



Support the Work

Through participation, giving, or
volunteering.

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Collaboration is the engine of impact

Small investments create big impact. Relationships built around the table strengthen the whole community.

Thank You

Kim Dwyer | kdwyer@santiamhospital.org | 503-769-9319 | santiamhospital.org/sit

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Jefferson

Every 2nd Tuesday
9:00am - 10:30am

Greater Jefferson
Community Center
107 N Main Street
Jefferson, 97352

North Santiam

Every 2nd Thursday
9:00am - 10:30am

Stayton Fire
Department
1988 W Ida Street
Stayton, 97383

Scio

Every 3rd Wednesday
9:00am - 10:30am

Scio Fire
Department
38975 SW 6th Street
Scio, 97374

Cascade

Every 3rd Thursday
9:00am - 10:30am

Turner Fire
Department
7605 3rd Street,
Turner, 97392

Santiam Canyon

Every 4th Tuesday
10:30am - 12:00pm

Gates
Fire Hall
140 E Sorbin Street
Gates, 97346

SIT Orientation

Every 4th Wednesday
9:00am - 10:30am

Location:TBD

September

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2026-2027

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Santiam Service Integration serves as a safety net by facilitating resources and information for individuals and families within the Santiam region (Turner to Idanha, Sublimity to Scio/Jefferson).

The program coordinates community providers and services to identify needs, find solutions, and avoid duplication of services.

For more information, please contact Kim Dwyer kdwyer@santiamhospital.org or 503- 769- 9319.



What is Santiam Service Integration?

The Santiam Service Integration Program consists of five teams that work to provide a safety net to the communities of Turner to Idanha, and Sublimity to Scio/Jefferson. Each of the five teams follows the local school district catchment area (physical boundary). Households who reside in the district boundary regardless of having children in the district, are potentially eligible for assistance. Team members meet monthly to address community needs and share information/network. Each team operates independently, addresses and responds to local needs, allocates team funds for community needs and outreach events, and provides opportunity to network/share resources.

Teams:

Cascade (Turner, Marion, Aumsville)

North Santiam (Stayton, Sublimity, Lyons, Mehama)

Santiam Canyon (Mill City, Gates, Detroit, Idanha)

Scio (Scio, Crabtree)

Jefferson (Jefferson)

Who are the team members?

Community Members, Government Agencies, Businesses, Faith Community, Non-Profits, Education, and the Backbone Agency that supports the program (Santiam Hospital & Clinics for Santiam).

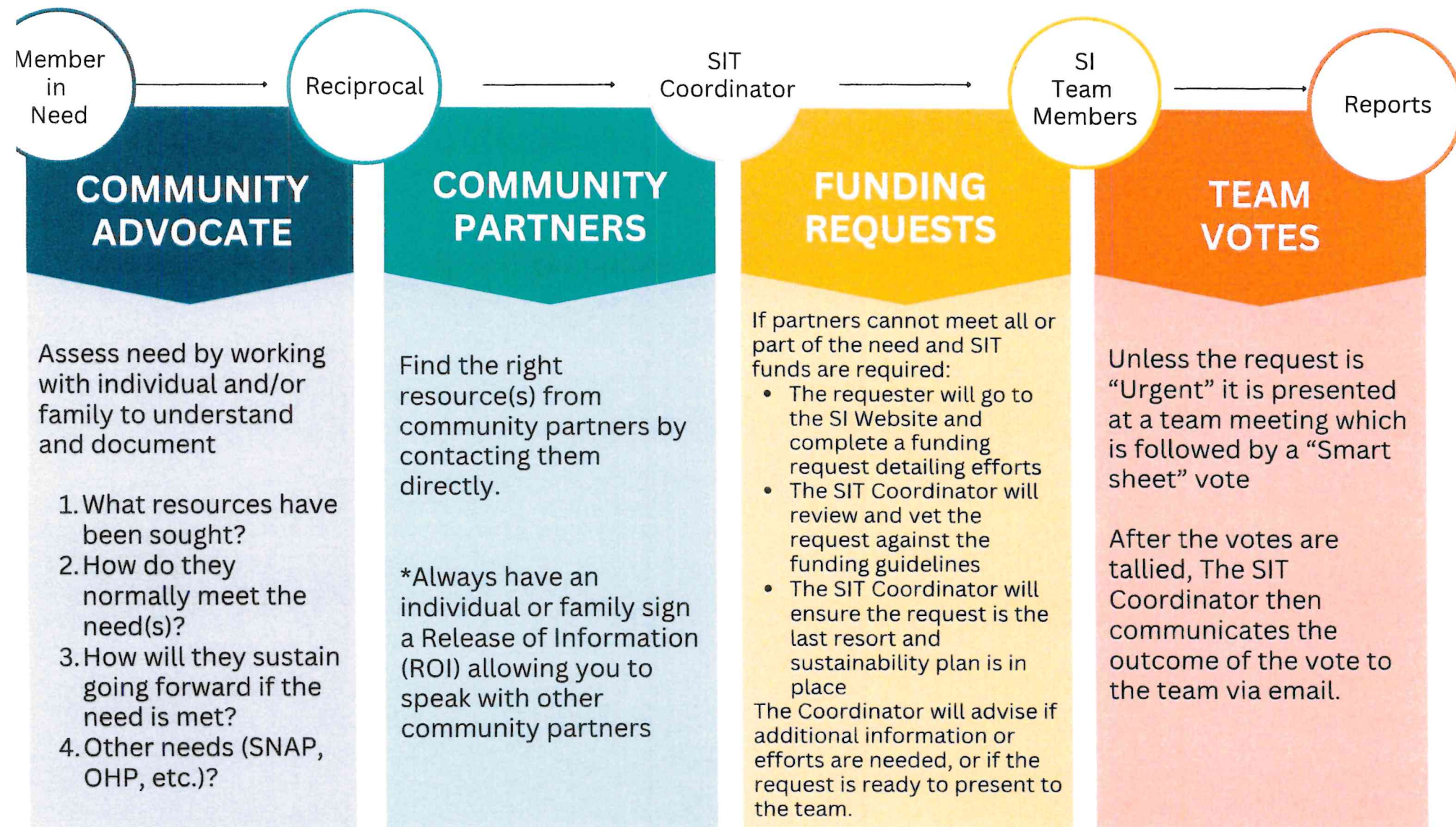
Where does the funding come from that is used to meet the funding request needs?

When team dollars are referenced, that is pertaining to each "pot" of funding that each of the five teams has. Team dollars are a contribution from the local school district as well as Santiam Hospital & Clinics. The three larger teams begin the fiscal year with \$8,000.00. Fiscal year runs July 1 through June 30th. Any balance of funds is rolled over into the next fiscal year. Scio starts with \$5,000.00. Jefferson starts with \$10,000.00.

What is the funding request process? The team member working with the household will identify the need and resources to assist. A team member will work closely with other team members to support the household in taking down barriers and overcoming challenges. There must be a sustainable plan for the household. If the need persists and resources are exhausted, the team member will submit a funding request to the service integration coordinator. The coordinator will vet the request to ensure that all resources that could be used, have been attempted, or applied for. If the coordinator determines the request is appropriate, a summary will be typed up and sent out to the team to vote on. The SIT team dollars are not intended to take care of a total need, but rather be a part of the solution. Leveraging is a large component of the model. If there is a need that is \$1,200.00, the team can approve up to \$400.00 towards that request. The balance will be braided funding from other organizations, funding streams, and donations.

Integration * Collaboration * Building Relationships

SERVICE INTEGRATION MODEL



INTEGRATION - COLLABORATION - BUILDING RELATIONSHIPS

SANTIAM SERVICE INTEGRATION



Santiam Service Integration Funding Guidelines

Background information

Purpose: Each Service Integration (SI) team has access to discretionary team funds which come from a variety of sources, including Santiam Hospital & Clinics, and the local school districts. SI also welcomes financial donations from local faith entities, service clubs, organizations and private community members. Donated funds from the community will go into the local Neighbor to Neighbor Fund for the specific team in which the donation came from. These funds are intended to be used to fill gaps in necessary resources to meet locally identified needs and to develop a more resilient community.

The purpose of this document is to outline guidelines that can be used to help SI partners understand how team funds may be used.

Approval Authority: The team has ultimate approval on how to use team dollars. Team members are expected to be responsible and good stewards of the team funds. Prior to submitting a funding request, a team member would work to clearly identify needs and then connect with SI team members to assist the family in meeting those needs. If the needs are unable to be met, a funding request can be made.

Team members will need to fill out a Smartsheet located [here](#).

The Service Integration Coordinator is responsible for vetting the request prior to the team member presenting it to the team for approval. Requests that are not urgent or time-sensitive should be brought to a team meeting to allow team members to discuss the request, ask questions, and provide alternative ideas for meeting the need. All requests will be submitted to the team for approval via e-mail using Smartsheets. For a request to be approved, there must be a majority 'yes' vote from the team.

Partner Advocates: Partner agencies can advocate on behalf of an individual or entity by presenting a request to SI. As the team dollars are intended to be used as a last resort, partner agencies are expected to have attempted to identify other ways to meet the need before bringing the request before the team. This may include connecting with other agencies to leverage dollars. Often referenced as "SIT Magic" many times before a funding request is made, another team member, or members, have already met that need. In situations where other agencies or partners are able to contribute to a need but their support does not meet the whole need, SI dollars may be accessed to help leverage the solution.

Funding Categories:

Funding requests are situation-dependent, but not typically more than \$400. Solutions most often supported by Service Integration are focused on resolving locally identified needs through the following categories:

Basic Needs: Food, clothing, personal items, medical expenses, etc

Urgent Needs: Emergency Housing and Utilities (Eviction/Shut off notices)

Transportation: Bus passes, Gas Cards, Auto Repairs, Auto Insurance etc.

Community Development: Community events and outreach activities.

Education: Classes, tuition, fees, literacy programs for children or adults, leadership opportunities that are not part of a regular school day, etc.

Extra Curricular: Fees, Materials, or clothing needed to participate in an extra curricular activity.

Measurable Outcomes: Service Integration funds should be focused on meeting needs that can provide some measurable outcomes (whether big or small). General outcomes measured typically include:

- A specific individual or family need is met which positions the individual/family to be more self-sufficient or to prevent them from losing a home, energy, or utilities. **As funds are intended to meet one-time needs, partner advocates are asked to demonstrate why those they advocate for are unable to pay for these needs themselves as well as how they intend to meet these needs in the future.** For example, an individual may need help paying for medication, food, or rent between being hired on at a new job and receiving their first paycheck.
- A class/test is taken (ex. GED Test)
- Community knowledge of and access to resources is increased at community events.
- A youth participating in an event or extracurricular activity they would not otherwise be able to.

Service Area: Funds are intended to be used to serve individuals/families that reside in one of the five team catchment areas (Cascade, Jefferson, North Santiam, Santiam Canyon, or Scio.) If there is a student attending school in one of the five districts, they will also be eligible.

Conditions:

Service Integration funds are not intended to be used in the following ways:

- To pay legal fees or fees/payments related to divorce, custody issues, and violations of the law.
- To pay an individual or family directly. Funds must be paid to an organization or business, or as reimbursement to a partnering agency.
- To fund items or services that provide or promote alcohol, tobacco, or other drugs; social injustice; or a for-profit business.
- To fund ongoing projects, services, or needs.
- To serve as a sustainable funding source for a whole entity, organization, or program. The dollars are not intended to fund already existing programs.

Estimates: While it is helpful to have estimates on home repairs (plumbing, construction, etc), or auto repairs (tires, other repairs on a vehicle), service integration will not require them. If another team member has a question about the auto repair, that will be forwarded to the requester. If you have estimates to share, please include those in your funding request.

Funding Request Update: Between 30 and 45 days after the approval of a funding request, the requestor will receive a short update form that will need to be completed. This form is an update on the progress of the household and will be used to track successes.



Service Integration Funding Process

1. Please review the Funding Guidelines form for more information on the purpose of SI dollars and how they can be used and spent.

2. Submit a funding request through the online funding form located at:

<https://app.smartsheet.com/b/form/019f0f444de37a25b47270f1d5752acc>

All SI requests require an upload of the Release of Information. Some requests will need the additional upload of a utility bill, rental agreement, property management ledger, etc.

3. If the request is not urgent, you will present the funding request at the team meeting in which the request is from (North Santiam, Cascade, Santiam Canyon, Jefferson, or Scio).

At the team meeting, you will give an overview of the situation to include barriers, what resources have been attempted, how approval of the funds will benefit the household. If the request needs immediate attention please contact the SI Coordinator. SI Coordinator will vet request and send out to the team via email for team to review.

4. After the SI meeting, the request will be sent out over email via Smartsheets. The SI Coordinator will let you know once the request has been approved.

5. Once approved there are a few options for purchasing items:

- **Option #1:**

Purchase the items and submit the ***original itemized receipt*** for reimbursement within 30 days of your purchase. Santiam Hospital must receive original itemized receipts in order to reimburse the purchase. Submit receipts and/or invoices to Santiam Service Integration (kdwyer@santiamhospital.org or mail to Santiam Hospital, C/O Kim Dwyer, Service Integration Coordinator **1401 N 10th Ave, Stayton, OR 97383**)

- **Option #2:**

Have the store or business create an invoice or purchase order for the items and give to Service Integration Coordinator. Santiam Hospital will process a check for the approved amount and either mail or have the requestor deliver the check to the business or agency. The hospital will need a W9 tax form for the vendor.

- **Option #3:**

The Service Integration Coordinator may use the Service Integration credit card to purchase online orders to have delivered to the person in need, or to the requestor.

- **Option #4:** If the above three options do not work for purchasing the requested item(s), then please contact the SI Coordinator to discuss how to go about making payment.



CITY OF STAYTON POLICE DEPARTMENT

2026 Citizens Police Academy















